

Frequently Asked Questions

Why did we choose the Elite Book X360 3G?

The Elite Book x360 3G was chosen with classroom instruction and student productivity in mind. Key features of the Elite Book include a touch screen allowing students to draw and annotate, long battery life to ensure usability throughout the school day, lightweight and compact for ease of travel, and the ability to flip into a tablet mode for versatility.

Why not BYOD (Bring Your Own Device)?

- If we are to change the way we teach and learn in the classrooms, we need to have a uniform platform.
- With a BYOD implementation, it would be difficult for us to mandate our students to bring in their devices.
- We would also encounter difficulties in monitoring what the students are allowed to do on their devices and what applications they can have on them.
- From a support stand point, it would be problematic for our technical staff to address network, hardware, or software issues on the various operating systems and devices.

Can I bring my own personal computer to school to use in class instead of using the district provided laptop?

No, students must use district laptop computers so they can access all the approved programs in our curriculum. Students will only have Internet access on school issued laptop computers. We would also encounter difficulties in monitoring what the students are allowed to do on their devices and what applications they can have on them. From a support stand point, it would be problematic for our technical staff to address network, hardware, or software issues on the various operating systems and devices.

Am I required to take the computer?

Yes, the district has approved the use of this device as part of the required curriculum and instructional program

What happens if a student forgets his/her laptop? Will loaners be available to those students?

With the 1:1 Learning Initiative, students are expected to bring in their laptops every day. This is outlined in the Student Laptop Agreement. No loaner laptops will be provided if a student forgets the device.

What happens if there are technical issues with the student laptops?

All maintenance and repair will be handled through the school. Depending on the required repair and the condition of the laptop, a loaner laptop may be provided. Complete a 1:1 HS Student Help Desk Form <http://www.mahwah.k12.nj.us/121-techsupport> After completing the form, bring the laptop to Media Center room 226C during unit lunch (10:40-11:20) or after school (2:20 p.m.- 3:00 p.m.). A loaner will be provided to them during the repair process, however, it will not have touchscreen capabilities.

What happens if the student forgets to charge his/her laptop?

Per the Parent/Student Laptop Agreement, students will be responsible for making sure that their laptops are fully charged for school. However, there will be designated charging areas where students can charge their laptops before school, during lunch, and after school. Laptops should not be left unattended at the charging station. Loaner laptops will not be provided to students who arrive at school with an uncharged laptop.

What happens if the student loses his/her charger or the wires become exposed causing a safety hazard?

The cost for replacing the charger will be billed to the student and recorded in Realtime as a financial obligation/fine.

Is insurance mandatory?

Yes. A yearly insurance premium must be paid before the laptop is issued to the student.

How much is the yearly insurance premium?

The annual insurance premium will be \$60.00 per year. Note: Students who applied and are on the approved free and reduced lunch program will have their insurance paid for by the district.

What will the insurance premium cover?

The District's insurance program covers minor laptop repairs and provides a one-time replacement if a laptop is stolen or accidentally damaged beyond repair. The insurance does not cover laptops intentionally damaged or situations where it is determined a student was negligent. Power supply and/or other accessories are not covered under the warranty or the District's insurance.

Can a family use its own home insurance instead?

The insurance provided by the district is mandatory.

What if the family cannot afford the insurance premium?

Accommodations will be made in case of financial hardship for students who qualify for free or reduced meals.

How is the insurance premium paid?

The payment process will be handled through the <https://payschoolscentral.com/> portal. The same service is used for all school fees and lunch accounts.

What happens if the laptop is stolen?

A student/parent/guardian must report the incident immediately so that the District may initiate the recovery process. A formal Theft/Loss Report must be filed with the high school within 24 hours and an official police report filed within 48 hours of the incident.

Will the student be allowed to download applications on his/her laptops?

Students will not be allowed to download applications on their laptops.

Will the student have access to the built-in camera?

Yes. Students will have access to the built-in camera. However, the District Acceptable Use Policy (AUP) will be strictly enforced.

Will the student have full Internet access at home?

No. Student laptops will be filtered based on the CIPA (Children's Internet Protection Act) guidelines. However, there may be some additional restrictions when the students use their laptops on district property vs. when they are home.

Does the parent need to sign off on the Student Laptop Agreement Form?

Yes. Student and parent/guardian must sign the online Student Laptop Agreement Form found on Realtime. There are specifics on the acceptable use, insurance coverage, accidental damage protection, theft/loss coverage, and the possible incurred charges that the family must be aware of to participate in this program.

Will we go over the new Student Laptop Agreement form in detail in the upcoming Parent/Student Family Training?

Yes.

Will the students' documents/files be saved when they turn in their laptops for repair?

In certain cases, laptops will need to be re-imaged to resolve a major issue. This process will delete all downloaded documents and files. To avoid losing these documents, students should always save all files to cloud storage.

Can I keep the laptop over the summer?

Unfortunately, no. All district-owned laptops and associated equipment from the previous school year must be returned by the end of each school year or before the student withdraws from the district.